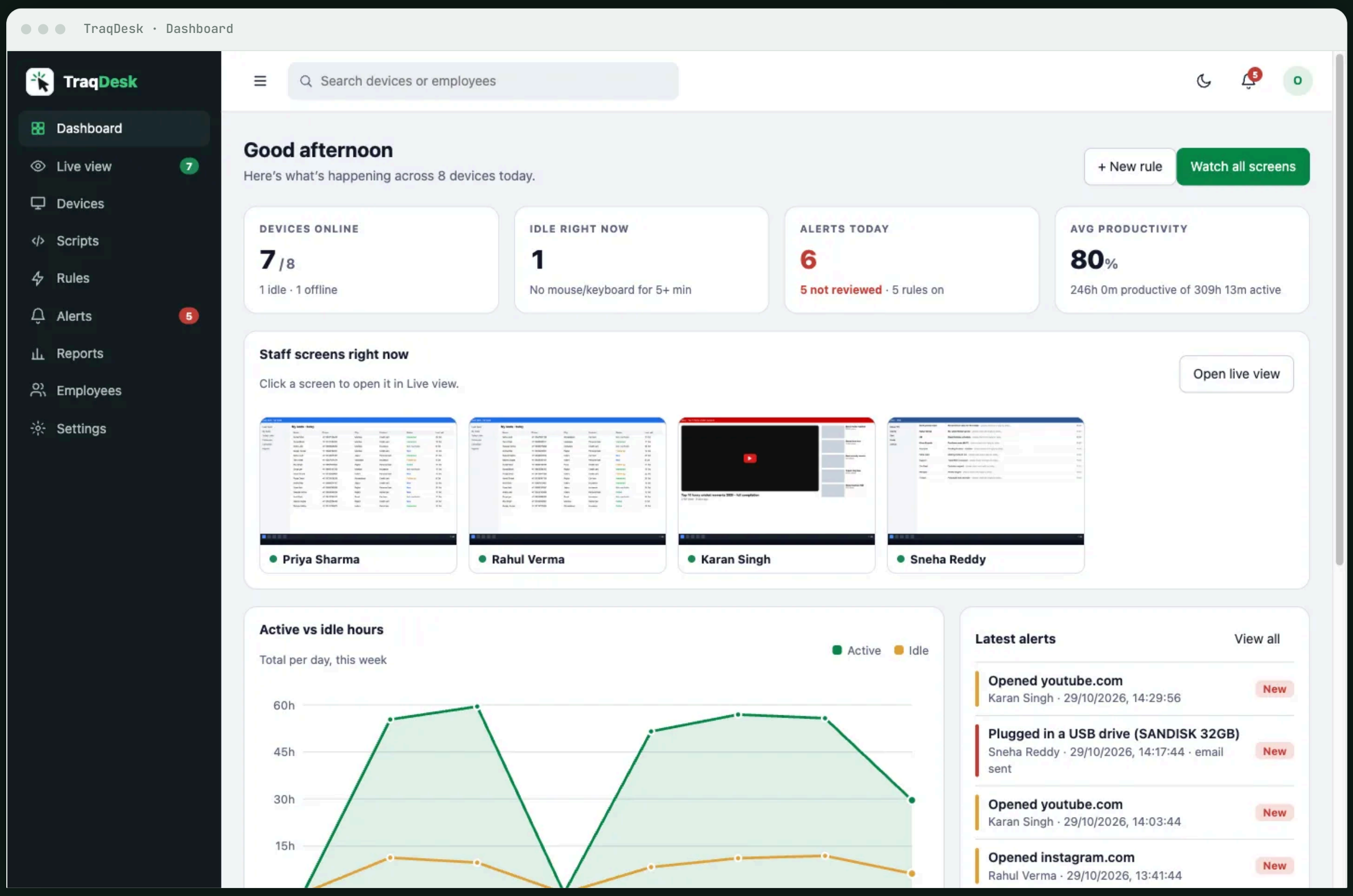
TraqDesk

PRODUCT CATALOG · 2026 EDITION

See every work PC.
Keep your data safe.

TraqDesk is employee PC monitoring for offices and work-from-home teams. Watch screens live, get alerts when a pen drive goes in, and see a fair picture of each person's working day. We host it for you.

- Live screens of every PC
- Automatic attendance
- Windows, macOS and Linux
- Pen-drive and website alerts
- Productivity and idle time
- Hosting and setup included



INSIDE THIS CATALOG

Everything TraqDesk does, with real screens

Every feature listed here is included in every plan. Tap any screenshot to see it full size.

01 Dashboard
02 Live screens & remote control
03 Employee report
04 Productivity, websites & apps
05 Attendance & timesheets
06 Rules, alerts & pen drives
07 Devices, teams & work from home
08 Security & admin control
09 Who it's for
10 Getting started
11 Pricing
12 Contact

WHY BUSINESSES CHOOSE TRAQDESK

Built for owners who can't be at every desk

“We pay for every lead. Then someone copies the list to a pen drive and walks out with it.”

TraqDesk alerts you the moment a USB drive is plugged in, names the drive, and takes a screenshot as proof.

LEAD & CALL-CENTRE TEAMS

“Half the team works from home. We can't tell who is actually working until a deadline slips.”

Home PCs connect over normal internet. You see active time, idle time and attendance for every person.

IT & WORK-FROM-HOME TEAMS

“Hours go to YouTube and Instagram, and I only find out when targets are missed.”

Set rules once. TraqDesk alerts, screenshots or blocks the site, and can cap it to 30 minutes a day.

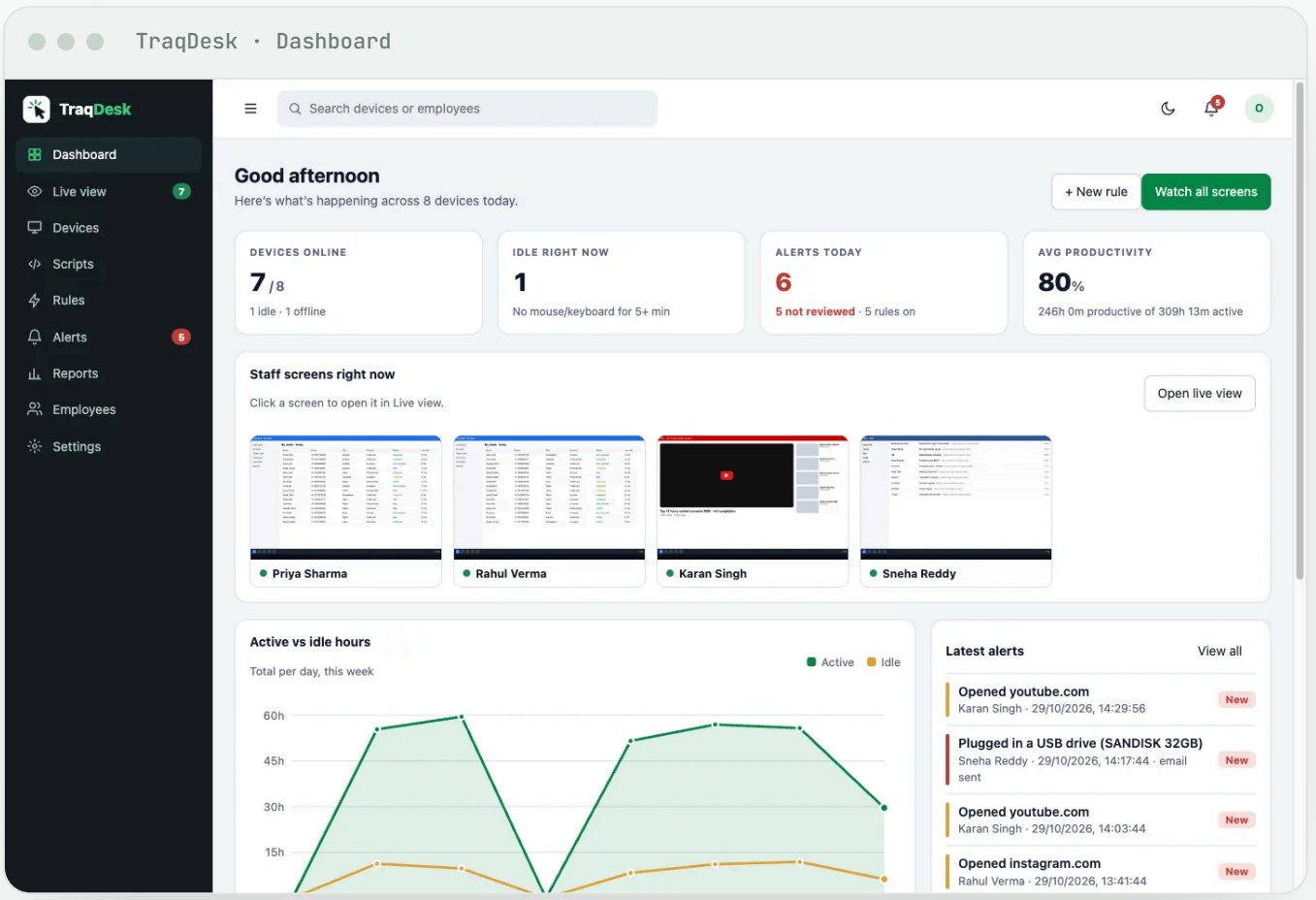
ANY OFFICE

01 Your whole office on one screen

The dashboard is the first thing you see after signing in. In a few seconds you know who is working, who has gone quiet, and what needs your attention.

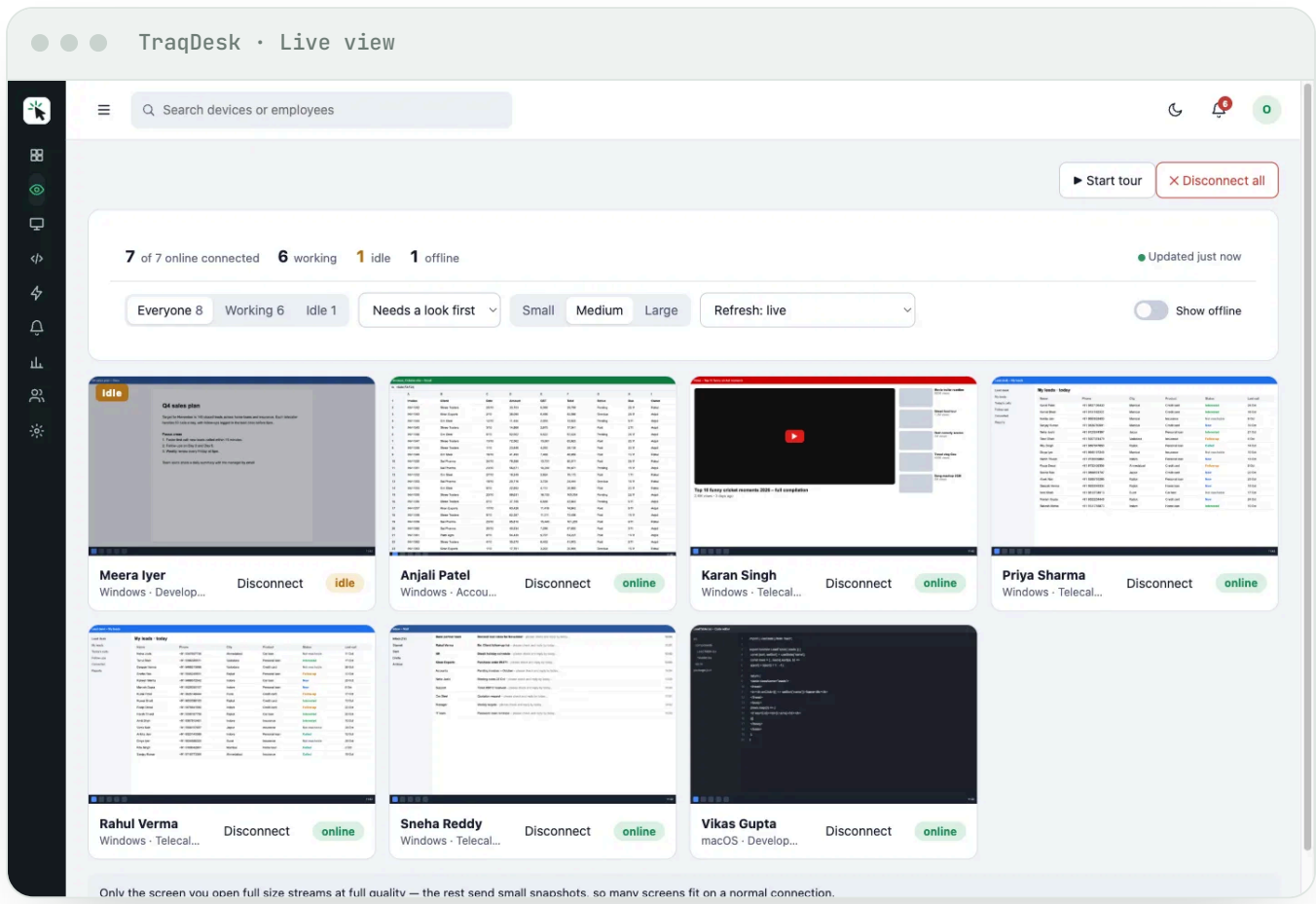
- **Devices online** right now, with idle and offline counts
- **Alerts today**, with how many you haven't reviewed yet
- **Team productivity** as one clear percentage
- **Staff screens** as live thumbnails. Click one to open it big
- **Active vs idle hours** for every day this week

`Works in any browser` `Phone friendly` `Light & dark mode`



4 KPIs, live staff screens, weekly hours and the latest alerts.

02 Watch every screen live, like being in the room



Live wall: 7 PCs connected, one marked idle.

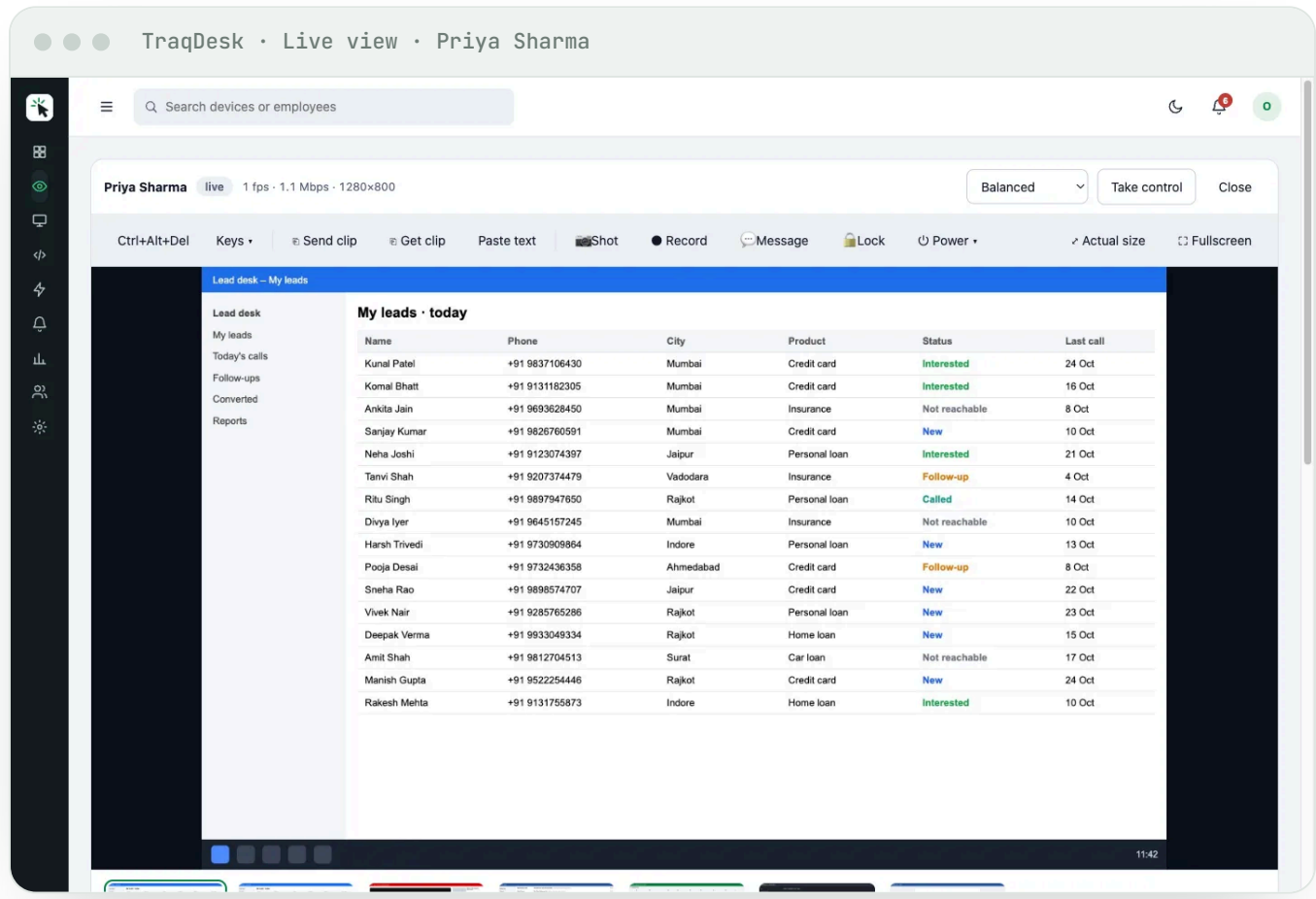
See all your team's screens on one wall, or open one full size. Screens update at video speed, so you see what is happening now, not a picture from ten minutes ago.

- Screen wall of every PC with **Working, Idle and Offline** filters
- Open any screen full size at up to **about 30 frames per second**
- **Tour mode** cycles through screens on its own
- Pick the monitor on **multi-screen PCs**
- **Record a screen as video** to keep as proof

REMOTE CONTROL

Step in without walking over

- **Take control** of the mouse and keyboard, including Win, Alt+Tab and Esc keys
- Send and get **clipboard text**, or paste text straight in
- Pop up a **message** on the employee's screen
- **Lock, restart, shut down or sleep** a PC in one click
- Take a **screenshot** at any time



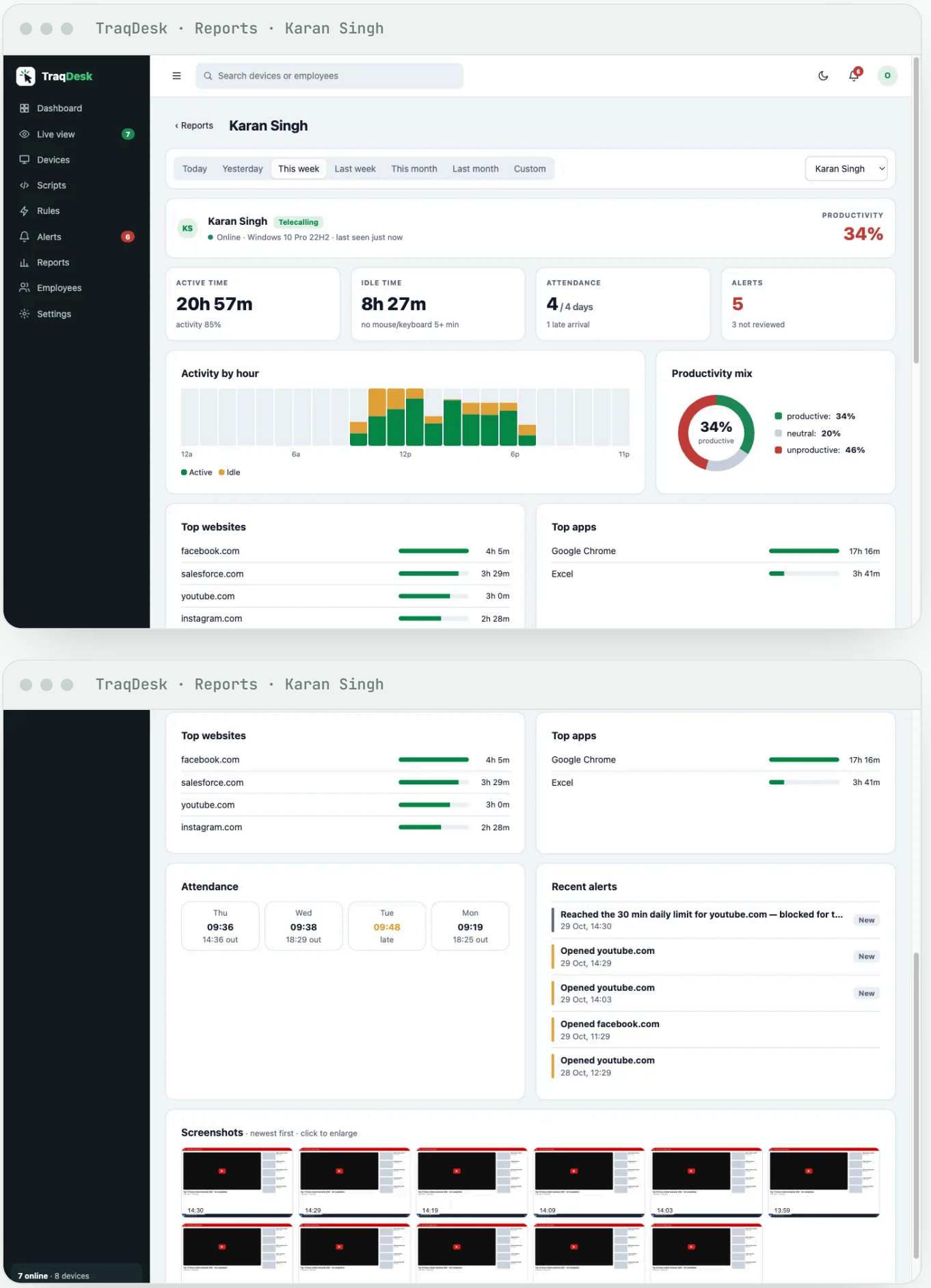
One screen full size, with the control toolbar above it.

03 One page that tells you how each person's day went

Open any employee to see their whole story for today, this week or any date range: hours, productivity, top websites and apps, attendance, alerts and screenshots.

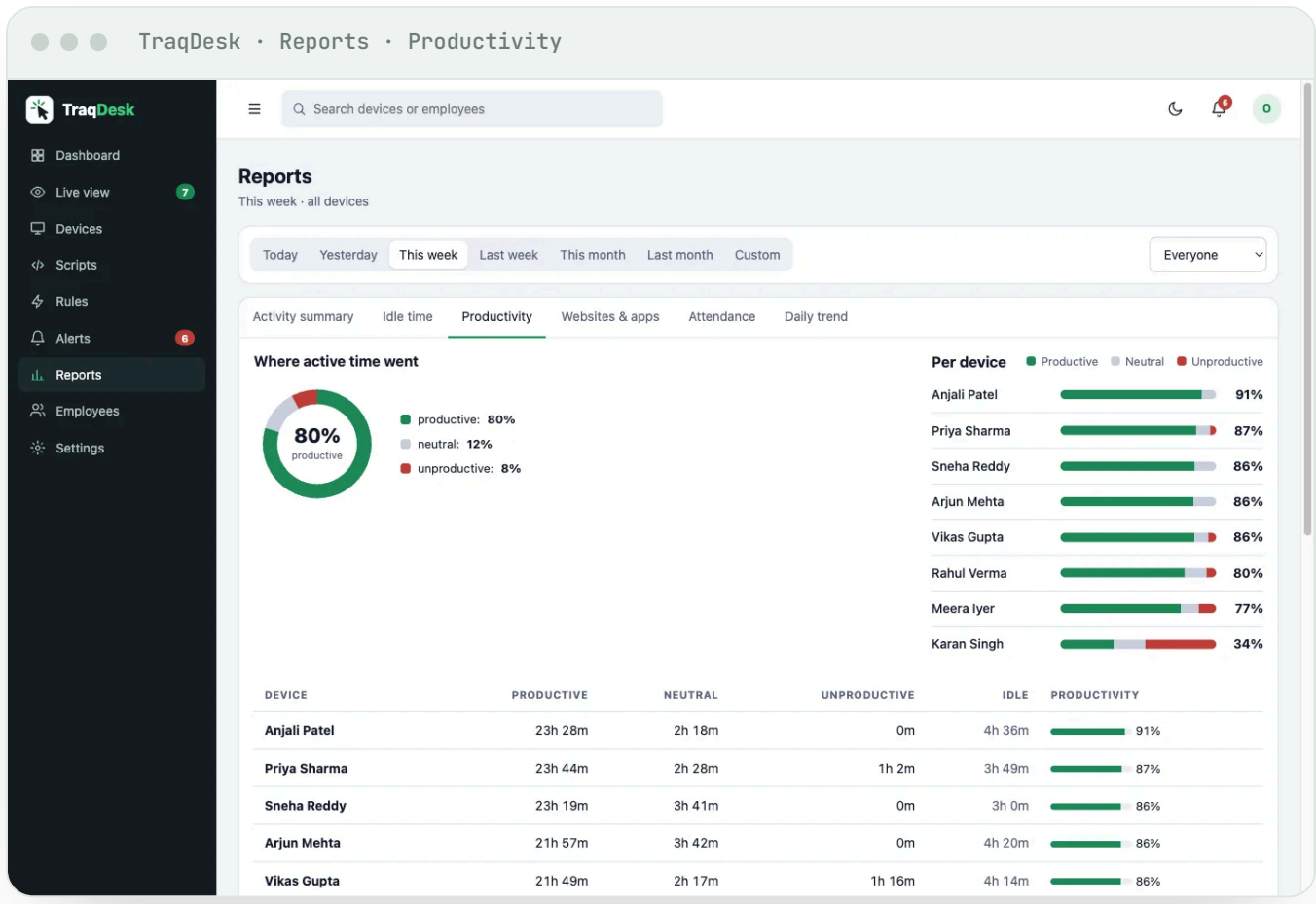
- **Active time, idle time** and **productivity score** at the top
- **Activity by hour** shows when work really happens
- **Productivity mix**: productive, neutral and unproductive time
- **Top websites and apps** with time spent on each
- Daily **in and out times**, with late arrivals marked
- **Screenshots** through the day, newest first

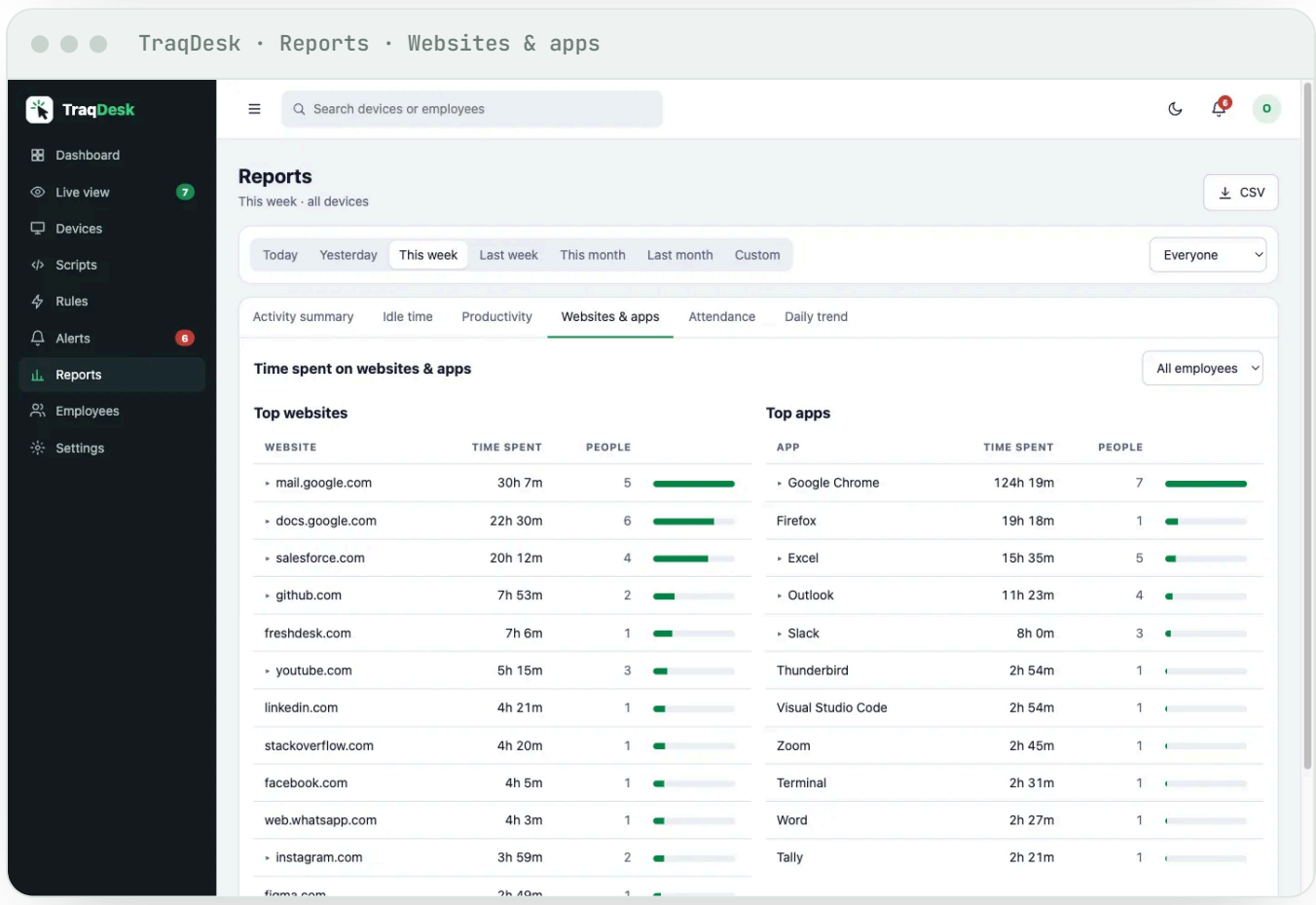
`Today` `This week` `Last month` `Custom range`



Further down: websites, apps, attendance, alerts and screenshots.

04 Know which websites and apps fill the day





Six report types: activity, idle time, productivity, websites & apps, attendance and daily trend. All export to CSV.

TraqDesk notices when the keyboard and mouse go quiet, and records which app is in front and which website is open. You decide what counts as productive, separately for each team.

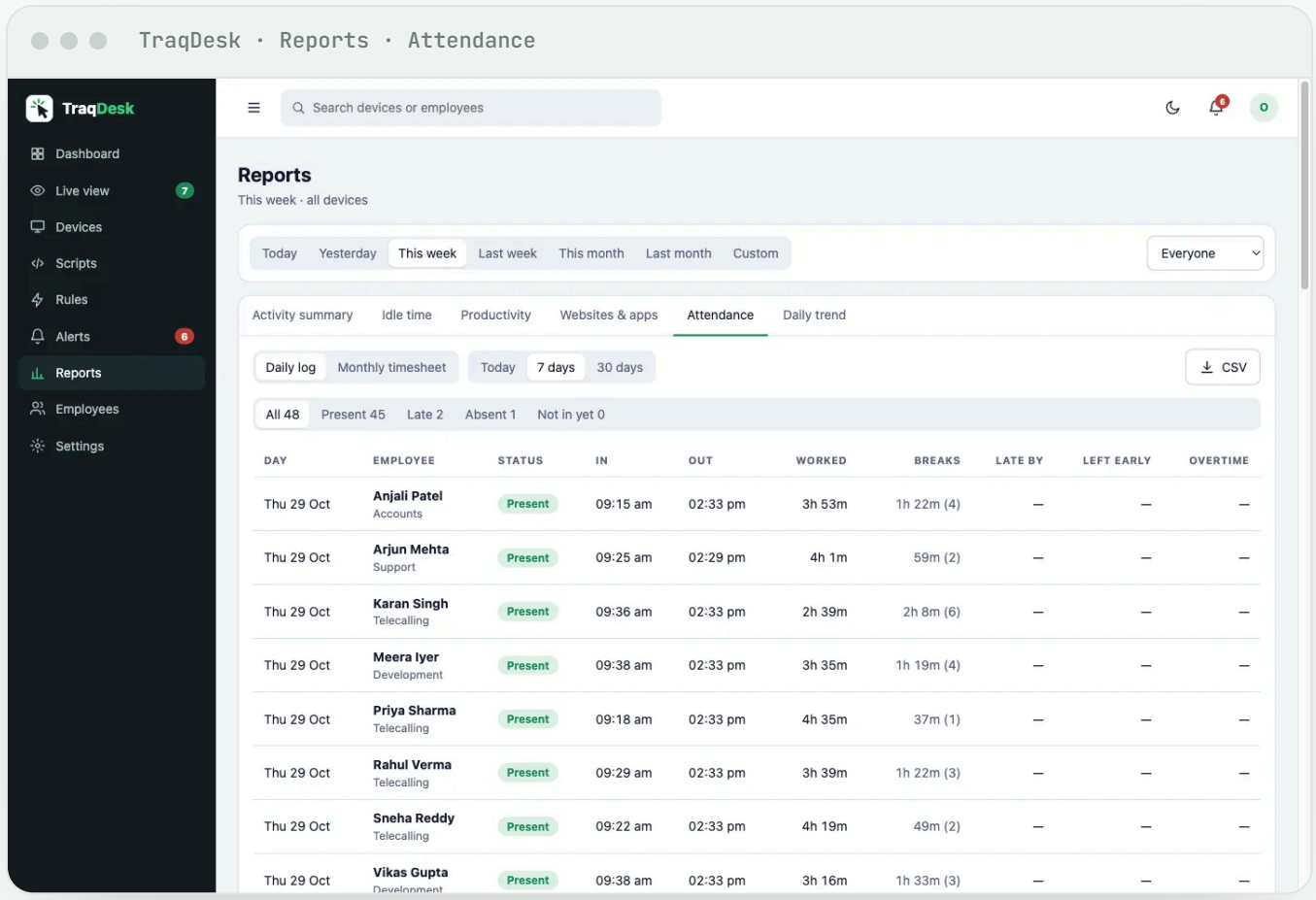
- **Active vs idle hours** for every person
- **Productive, neutral and unproductive** time
- **Different tags per team**: LinkedIn can be work for Sales
- App tracking on **Windows, macOS and Linux**
- Website tracking in **Chrome and Microsoft Edge**
- **Block websites** or set **daily time limits**, such as YouTube 30 minutes a day

> Only the website name is recorded. TraqDesk never records page content or what people type.

05 Attendance that fills itself in

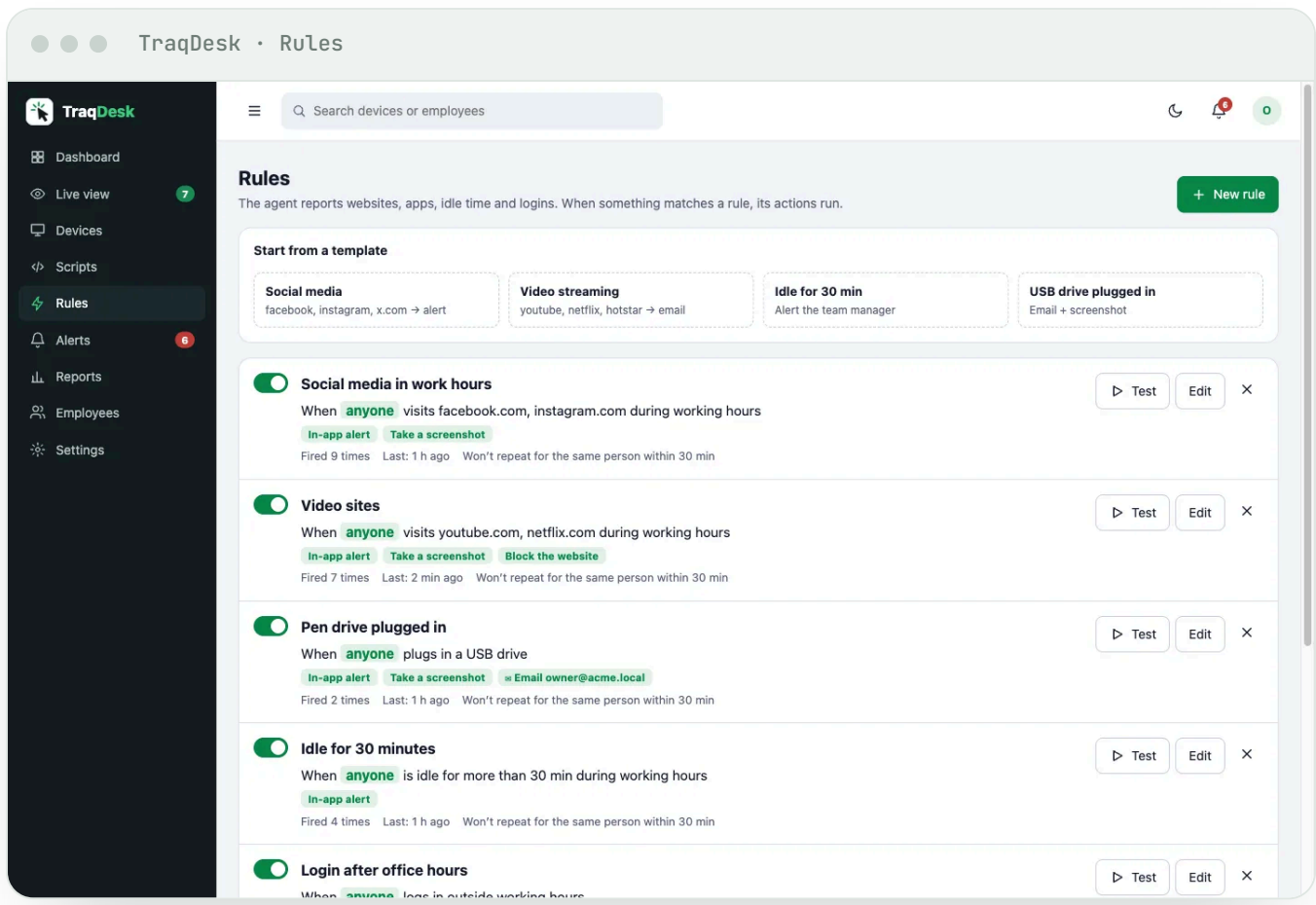
No punching in. TraqDesk sees when each PC first becomes active and when work stops, and builds attendance and timesheets from your working hours.

- **First and last activity** for each day
- **Present, late and absent**, based on your working hours
- **Breaks and overtime**
- **Monthly timesheet** with CSV export for payroll
- Weekly or daily **reports emailed to you** automatically



Daily log and monthly timesheet, ready for payroll.

06 Set the rules once. TraqDesk watches for you.



Write rules in plain words, such as "When anyone visits YouTube, alert me and take a screenshot." Start from a ready-made template and switch rules on or off at any time.

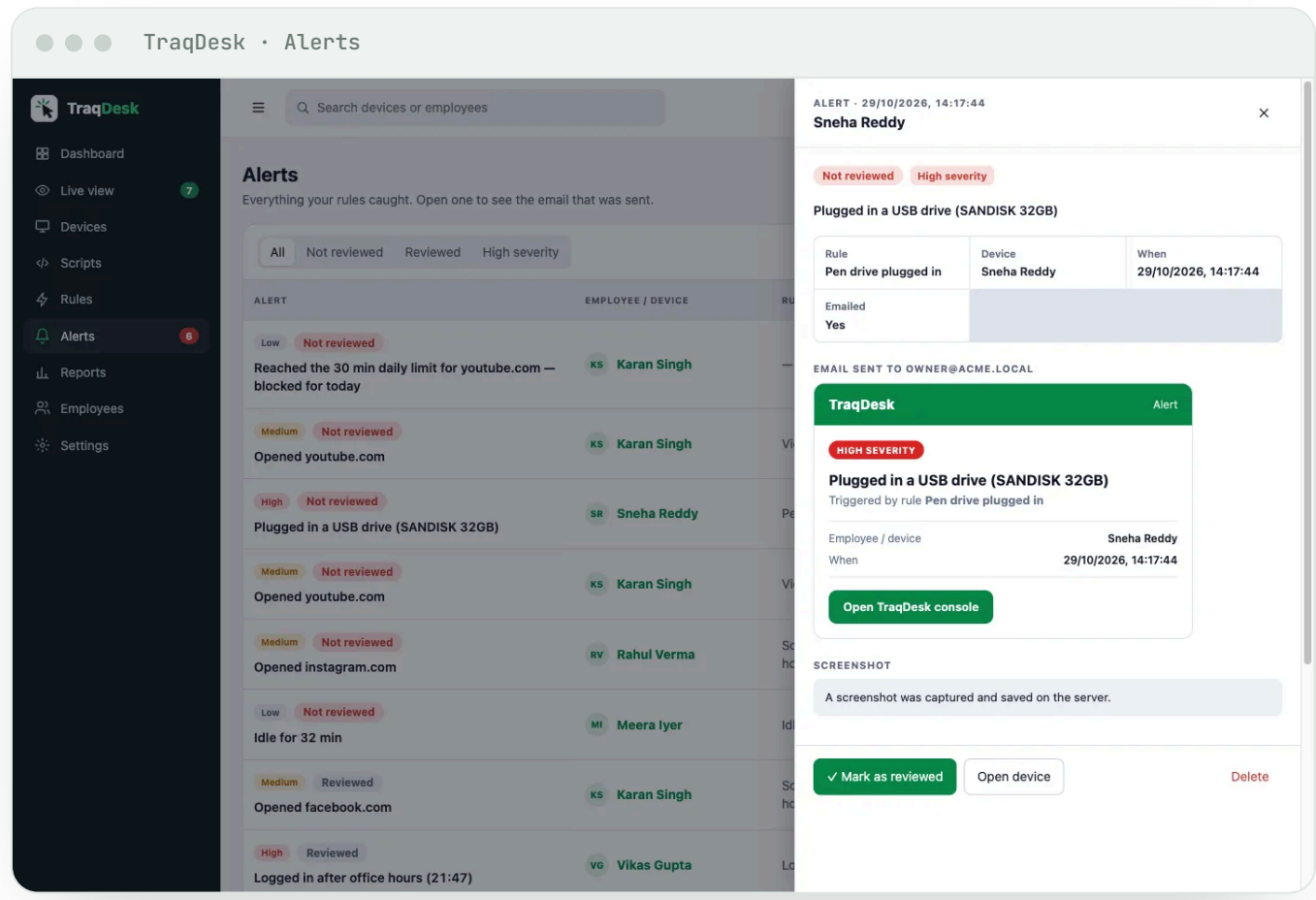
- Templates: **social media, video sites, long idle, pen drive, after-hours login**
- Actions: **alert, screenshot, email, block the site**
- Alerts in the app, by email, or in **Slack, Microsoft Teams** or a webhook
- Rules can apply **only during working hours**
- Mark alerts as **reviewed** so nothing gets missed

PEN-DRIVE ALERTS

Know the moment a pen drive is plugged in

Copying a lead list to a USB stick takes seconds. TraqDesk tells you as soon as a drive is connected.

- Alert on **every USB storage plug-in**
- Shows the **drive name, the PC and the time**
- **Automatic screenshot** of the screen
- **Email** straight to the owner, as shown here

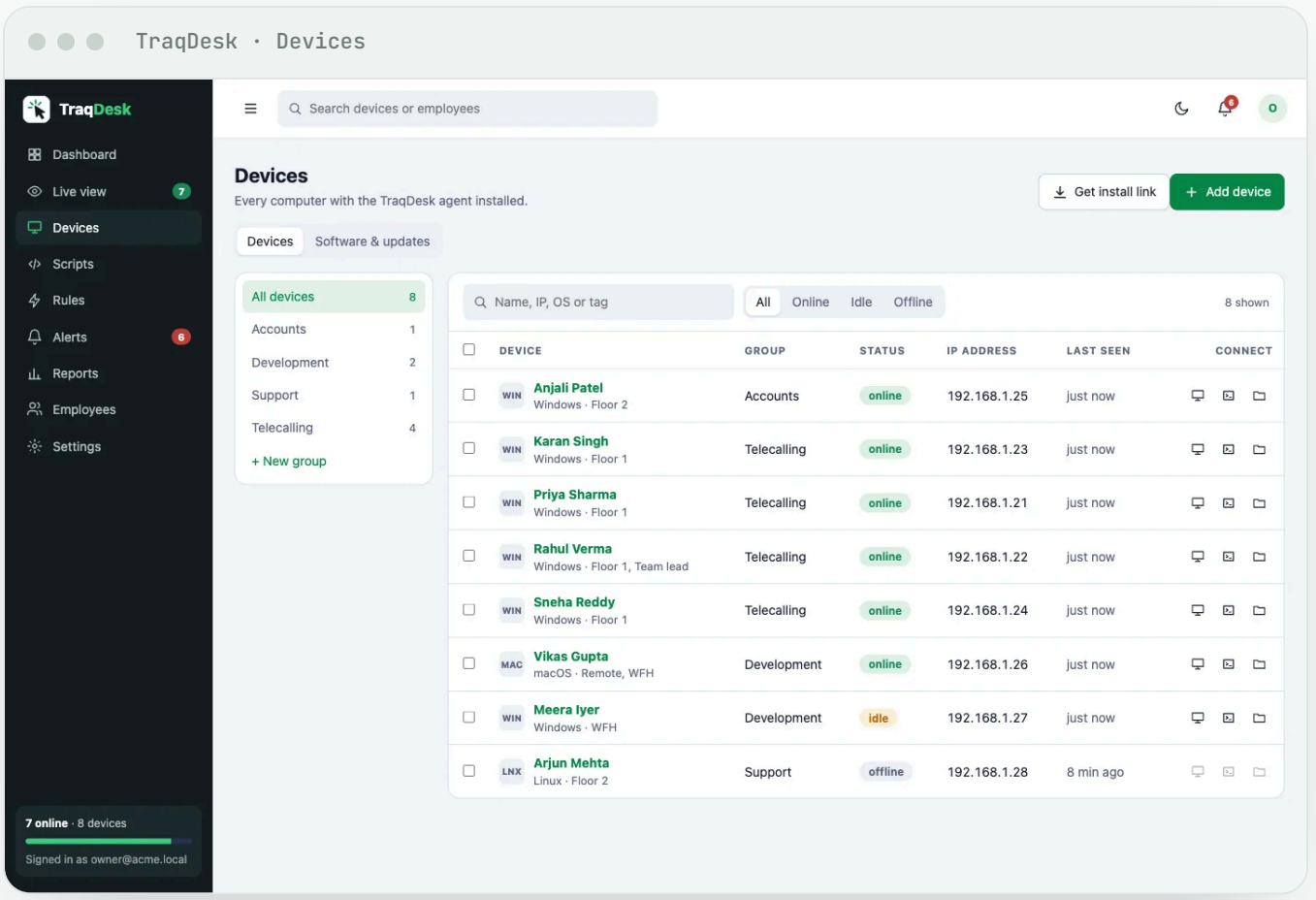


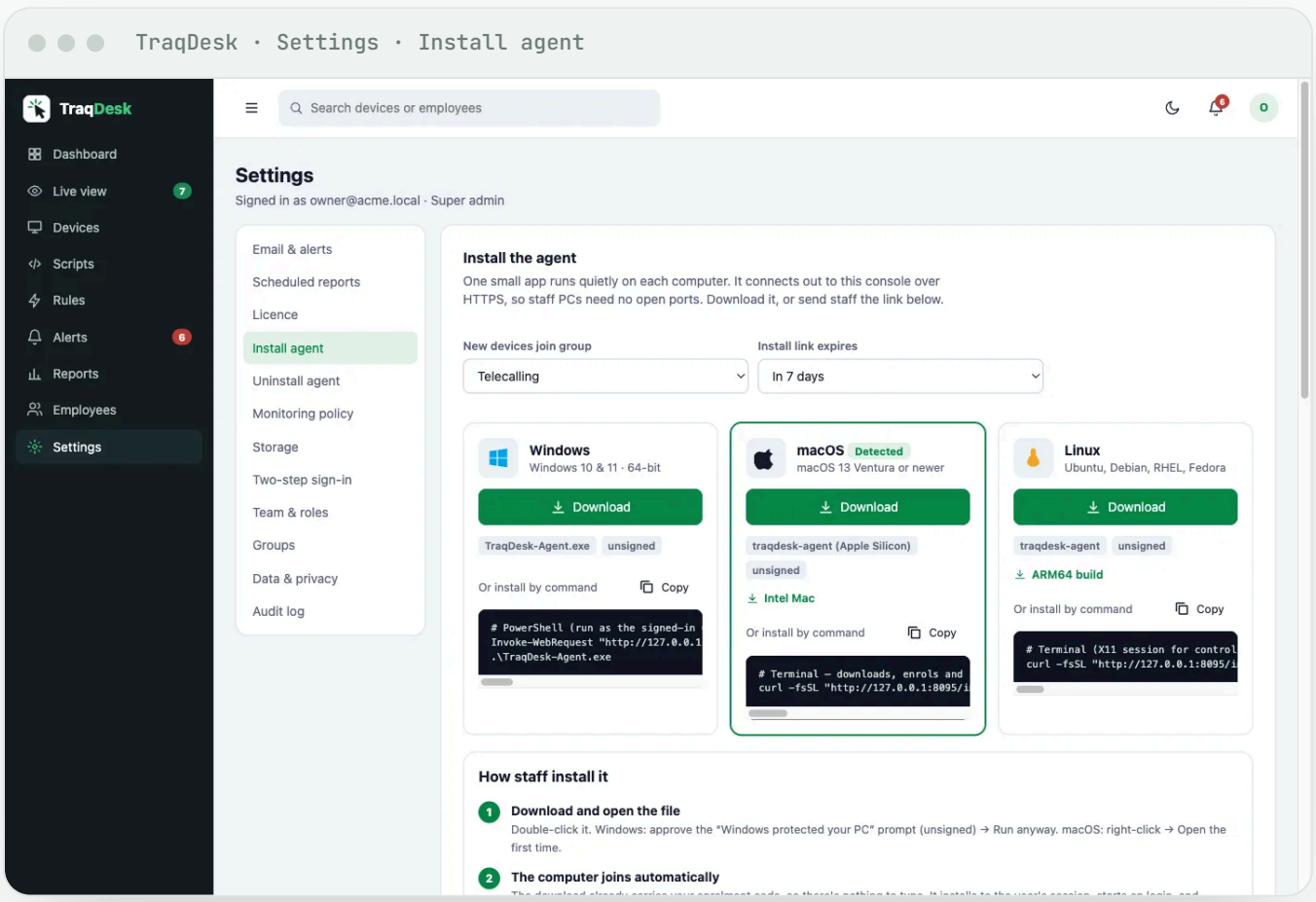
Each alert shows the rule, the PC, the time and the email that was sent.

07 Organise every PC by team, in the office or at home

Group PCs by team, such as Telecalling, Accounts or Development. Find any PC in seconds and act on many at once.

- **Groups, tags and notes** for every PC
- Search by **name, IP, operating system or tag**
- **Bulk** message, lock, restart or move to a group
- PC details: **model, serial, CPU, memory and disk**





Downloads for Windows, macOS and Linux, plus a shareable install link.

WORK FROM HOME

Home PCs show up just like office PCs

We host TraqDesk for you, so any PC with an internet connection can connect. Send an employee an install link, and their PC appears in your console in about 2 minutes.

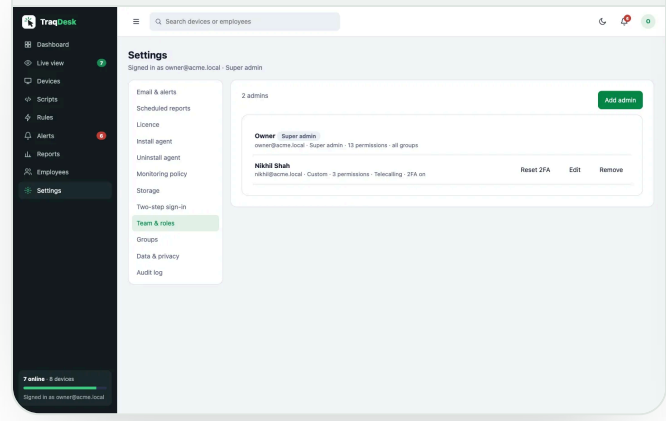
- **One install link per team**: no IT visit needed
- Works on **home Wi-Fi**, no VPN or office network
- **Starts by itself** when the employee logs in
- **Updates itself** when a new version is ready

08 Only the right people see your team's screens

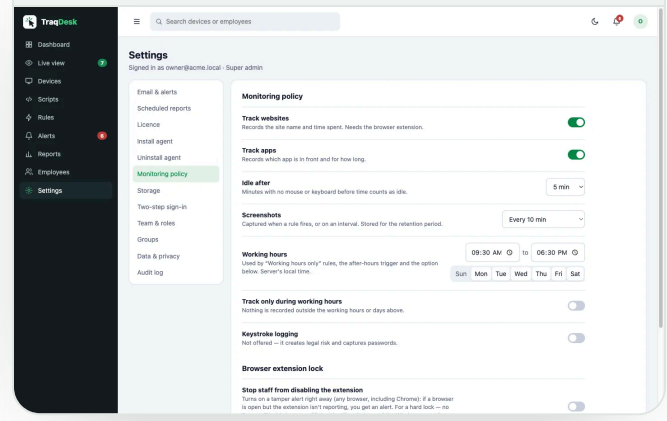
Give a team lead access to their own team only, or let HR see reports without watching screens. Every important action is recorded.

- **Two-step sign-in**: password plus a 6-digit code from the admin's phone
- **Roles & permissions**: who can watch, take control, or only view reports
- **Team scope**: a manager sees only their own team's PCs
- **Audit log** of which admin did what, and when
- **Data retention**: choose how long screenshots and activity are kept
- **Monitoring policy**: working hours, idle time, screenshot interval

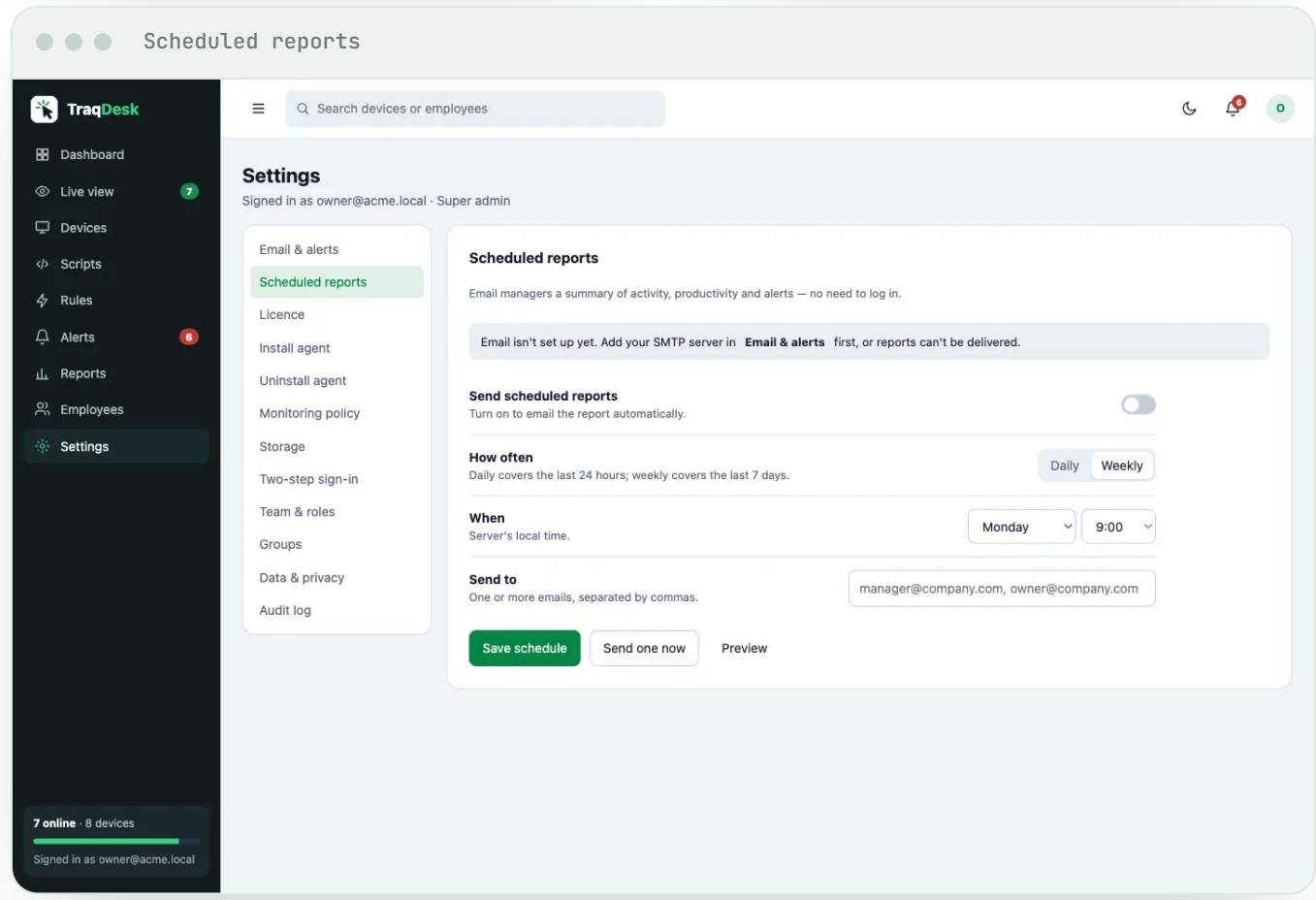
Team & roles



Monitoring policy



Scheduled reports



Daily or weekly summaries emailed to the people you choose.

09 Built for businesses whose work happens on PCs

Lead management & call centres

Your telecallers need your leads to do their job. TraqDesk lets them work while you watch the ways data walks out of the door.

- Pen-drive alerts with screenshot
- Block personal email and file-sharing sites
- Idle time between calls

IT & software companies

A fair, data-based view of each developer's day, in the office or at home, without daily status calls.

- Home PCs connect without VPN
- GitHub counted as productive for developers
- Remote control to help fix problems

BPO & KPO

Show clients their data is watched over, and keep every seat productive for the whole shift.

- Website blocking for client data
- Rules only during working hours
- Shift attendance and overtime

Real estate, loans & insurance

Customer lists and documents are your business. Know who opens what, and when a drive goes in.

- Live wall of the sales floor
- After-hours login alerts
- Screen recording as proof

Sales teams

See time in the CRM against time on social media, per person, every week.

- Team-specific productive sites
- Weekly report by email
- Daily time limits on distractions

Any office team

From 3 PCs to 300, TraqDesk works on the computers you already have.

- No minimum number of PCs
- No server or IT team needed
- Setup help included

10 From demo to watching your team, in a day

STEP 1

Free demo call

We show you TraqDesk working, learn how your team works, and answer every question. No commitment.

STEP 2

Free 7-day trial

We set up your own TraqDesk console on our servers and help you connect your first PCs.

STEP 3

Install on PCs

Open the install link on each PC and run the file once. The PC appears in the right team in about 2 minutes.

STEP 4

Choose your plan

Happy? Pick monthly or yearly billing and keep going. Nothing changes on your PCs.

SYSTEM	VERSIONS	NOTES
Windows	64-bit	All features.
macOS	Apple Silicon and Intel	The employee allows Screen Recording and Accessibility once.
Linux	64-bit and ARM64	App and idle tracking need an X11 desktop.
Browsers	Chrome and Microsoft Edge	Website tracking and blocking use the TraqDesk browser extension.

Use TraqDesk openly, on company PCs. Tell your employees that work PCs are monitored, for example in their offer letter or company policy. We can share a sample notice.

11 · PRICING

Simple pricing. Every feature included.

One price per PC. Hosting, setup and support are included. Start with a free 7-day trial.

MONTHLY

₹500 per PC / month

Billed monthly in advance. Cancel any month.

YEARLY · BEST VALUE

₹5,000 per PC / year

Billed yearly, upfront.

Save ₹1,000 per PC (2 months free)

50+ PCS

Custom

A special per-PC price for 50 or more PCs, with help rolling out and priority support.

- ✓ All TraqDesk features, nothing locked
- ✓ Support by WhatsApp, phone and email
- ✓ Hosting included, no server needed
- ✓ Windows, macOS and Linux PCs
- ✓ Setup help included
- ✓ No minimum number of PCs

Prices exclude GST.

12 · TALK TO US

See TraqDesk on your own team

Book a free demo, then try TraqDesk free for 7 days. We reply Monday to Saturday, 10am to 7pm IST.

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Screenshots show TraqDesk with sample demo data.